

Win a Trip to Japan Competition – Brisbane, Australia

Terms and Conditions of Entry

General

1. Information on how to enter and prize forms part of these conditions. Entry into this competition is deemed acceptance of these Terms and Conditions. Entries must comply with these conditions.
2. To the extent of any inconsistency between these Terms and Conditions of Entry and any other reference to this competition, these Terms and Conditions prevail.

Who can Enter

3. Subject to the clauses below, entry is open to entrants who are 18 years or over with a valid passport for international travel ("Entrants").
4. Employees of the Promoter or related companies, the Promoter's agencies associated with the promotion, and their immediate families, are not eligible to enter this competition. Immediate family means any of the following: spouse, ex-spouse, defacto spouse, child or step child (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or first cousin.
5. The Promoter is Lotte Travel Retail Australia Pty Ltd, ACN: 628 207 367 ("Lotte Duty Free"), 35-45 Lithgow Street, Abbotsford, Victoria, 3067, Australia.

How to Enter

6. To enter, Entrants must spend \$100 or more on any product during the Promotional Period, in store and/or online and use the unique sales order number on receipt for entry. The \$100 spend is applicable on any item, excluding tobacco and/or tobacco related products. The competition is available only in Brisbane Australia, valid for Brisbane Airport online pre-orders and purchases in Departures and Arrivals stores.
7. Entrants can enter into this competition in store only in Brisbane Departures and Arrivals stores and fully complete the entry form including, full name, email address, unique sales order (located on receipt), sales total (located on receipt) and valid contact number.
8. Only one (1) entry is permitted per purchase/per visit/per day. Entrants can only enter once per day. Complete entries should be placed in the competition box in Brisbane Departures and Arrivals stores. Entrants do not need to retain their receipt to claim the prize.
9. Entrants may only enter in their own name. Incomplete and indecipherable, illegible entries may be deemed invalid. Entries that have missing information, such as name, unique sales order and contact details will not be accepted.
10. This is a game of chance and skill plays no part in determining the winner. All Entrants have an equal chance of winning the major prize.

Open, Close, Draw and Publish Dates

11. Promotion commences at 9AM AEST, Tuesday, 21 May 2019 and concludes at 11.59PM AEST, Tuesday, 30 July 2019 ("Promotional Period"). All times noted in

these Terms and Conditions are local times, based on the location of the Promoter. If any draw date falls on a public holiday, as defined in the state of the Promoter, that draw will be conducted on the next business day. Entries must be received by the Promoter prior to the competition close date and time.

12. The draw will take place at 10AM on Wednesday, 31 July 2019, at the Lotte Duty Free Departures Store, Level 3 International Terminal, Brisbane Airport, 11 The Circuit, Brisbane Airport QLD 4008.
13. The major prize draw winner will be randomly selected by 'barrel' draw. The Promoter will ensure that all entries have an equal chance of winning a prize.
14. The winner will be notified by phone or email by Friday, 9 August 2019 and their name and state will be published on:
 - a. Lotte Duty Free website www.lottedutyfree.com.au for 28 days.
15. The prize will be delivered to the winner's nominated address within 28 days from the winner's written confirmation of prize acceptance. If there are delays the winner will be notified.
16. In the event of the prize not being claimed after three months of the draw date, a further draw will be held on Thursday, 31 October 2019 at the same time and place as the first draw to distribute any prizes that have been won but are unclaimed by this date, subject to State and Territory Legislation. If required, the second chance draw winner will be notified by email or on the phone and their name and state will be published on the Promoters website on Friday, 8 November 2019 for 28 days.

Prize on Offer

17. One (1) major prize will be awarded. The winner will win:
 - 5 nights twin share accommodation at the Lotte Arai Resort Japan
 - 5 days daily breakfast for two at Lotte Arai Resort Japan
 - 2 passes to the Hoshizora Onsen at Lotte Arai Resort Japan
 - Travel gift card valued at \$3,000 AUD to use on flights
 - Lotte Duty Free gift card valued at \$500
 - Brisbane Airport Parking gift card valued at \$200
 - Windmill & Co - Bar & Bistro gift card valued at \$100 to use in the Brisbane Airport International Terminal (Departures)

The total prize pool is \$4,647.90 AUD (inclusive of GST). The hotel booking, at Lotte Arai Resort Japan must be made within 12 months from the date of issue, subject to availability. The Travel gift card must be used within 12 months from the date of issue. The Hoshizora Onsen passes at Lotte Arai Resort Japan must be used within 12 months from the date of issue.

Further Terms and Conditions

18. If any prize (or part of the prize) is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute the prize (or that part of the prize) to the equal value and/or specification, subject to State and Territory legislation. The winner will not be entitled to any additional compensation in the event that the prize or element of a prize has been substituted at equal or greater value. Cash will not necessarily be awarded as a substitute. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.

19. The Promoter accepts no responsibility for any tax implications that may arise from the prize winning, individual financial advice should be sought. All taxes (excluding GST) which may be payable as a consequence of receiving the prizes are the sole responsibility of the winner.
20. Unless expressly stated in these Terms and Conditions, the winner is responsible for all other expenses including spending money over what is stated, meals, drinks, transfers, laundry charges, activities (unless specified), incidentals, taxes, energy surcharges, gratuities, service charges, passports, visas, travel insurance and all other ancillary costs. Prize winner and travel companions must have valid travel insurance for their period of travel.
21. By entering into this competition, and by collecting a prize, the winner acknowledges and accepts that driving, travel and any other activities in collecting the prize are inherently dangerous and may result in death, injury, incapacity, damage to property and other losses. The Promoter is not responsible for any acts of gods, such as adverse weather conditions, industrial action or civil commotion that may occur whilst the winner is travelling. It is the responsibility of the prize winner to enquire about local issues and conditions at destinations prior to travel. The Promoter does not guarantee that the winner will enjoy the travel prize or be suited to the type of travel prize that is offered.
22. The Promoter shall not be liable for any loss, damage or injury suffered by any winner as a result of the winner accepting / using the prize or during the travel period, except for any loss, damage or injury which is due to the negligence or wilful misconduct of the promoter or which otherwise cannot be excluded by the law.
23. Unless expressly stated in these Terms and Conditions, travel arrangements to and from the winner's home and their nearest capital city airport does not form part of the prize and are the responsibility of the winner and their travelling companion/s. The winner must travel on the same flight as their travelling companion/s. The travel prize cannot be used as part payment for another airfare package. Frequent flyer points cannot be accrued on this prize. Flights and accommodation are subject to availability at the time of booking and cannot be exchange for other destinations. Travel restrictions and blackout dates apply. Embargo restrictions apply during certain periods. Bookings are subject to conditions and availability (including but not limited to capacity limitations and other restrictions).
24. Prizes are not transferable or exchangeable, and cannot be taken as cash.
25. In the event that for any reason whatsoever a winner does not take an element of the major prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
26. The Promoter reserves the right to request age verification, identity, resident address and any other information from entrants to enter into or participate in this promotion. Verification is at the discretion of the Promoter, whose decision is final. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide information, conspires with others to gain unfair advantage or is otherwise involved in any conduct that involves manipulating, interfering or tampering with this promotion or otherwise preventing the conduct of the promotion as intended by the Promoter. In the event of such problems or

conduct, the Promoter may (where necessary with approval from the relevant lottery authority) modify, cancel, terminate or suspend the Promotion.

27. The Promoter is not responsible for any incorrect or inaccurate information or for any of the equipment or programming associated with or utilised in this competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition in any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
28. The Promoter accepts no responsibility for any misdirected or lost entries or entries not received by the closing date.
29. The promoter collects entrants personal information in order to conduct the promotion and for promotional, marketing, publicity, research and profiling purposes. Entry is conditional on providing this information. All entries become the property of the Promoter and may be entered into their databases unless stated otherwise by entrants. By entering the promotion, unless otherwise advised, each entrant also agrees that the Promoter may use this information, or disclose it to other organisations that may use it, in any media for future promotional, marketing and publicity purposes without any further reference, payment or other compensation to the entrant. Details from entries may be disclosed to State and Territory lottery departments and the winner's name and state published as required under the relevant lottery legislation. A request to access, update or correct any information or obtain a copy of the Promoter's privacy policy should be directed to the Promoter at their address set out in clause 5.
30. Any entrant found to have used a third party (including online competition entry site) to enter on their behalf will have all entries invalidated and any claim they have to any prize will be invalidated. If such an entrant is awarded a prize and then found to have breached this clause, the entrant must immediately return any prize awarded. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request. The Promoter reserves the right to disqualify any entrant who provides false information or who seeks to gain an unfair advantage or to manipulate this competition.
31. Any entrant found to be entering incorrect contact details, including incorrect email contact details, will have all entries invalidated and any claim to any prize will be invalidated. If such an entrant is awarded a prize and then found to have breached this clause, the entrant must immediately return any prize awarded. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to confirm if the entrant has breached this clause. An entrant must provide any requested documentation to the Promoter upon request.
32. The Promoter highly recommends a current residential street address be provided when requested for ease of correspondence and potential prize delivery. The Promoter makes all reasonable efforts to deliver prizes to the addresses provided by competition entrants. The Promoter cannot guarantee that any prizes returned to the Promoter due to non-delivery at the provided address will be re-sent to the prize winner.

33. The Promoter reserves the right to conduct a redraw in the event that an entrant, claiming to be a winner, is unable to satisfy these Terms and Conditions or has breached these Terms and Conditions.
34. The Promoter's decision in relation to any aspect of the competition is subject to State and Territory legislation but also final and binding on each person who enters. No correspondence will be entered into. No responsibility is accepted for late, lost or misdirected entries. The Promoter and their associated agencies, and companies associated with this promotion will take no responsibility for prizes damaged or lost in transit.

